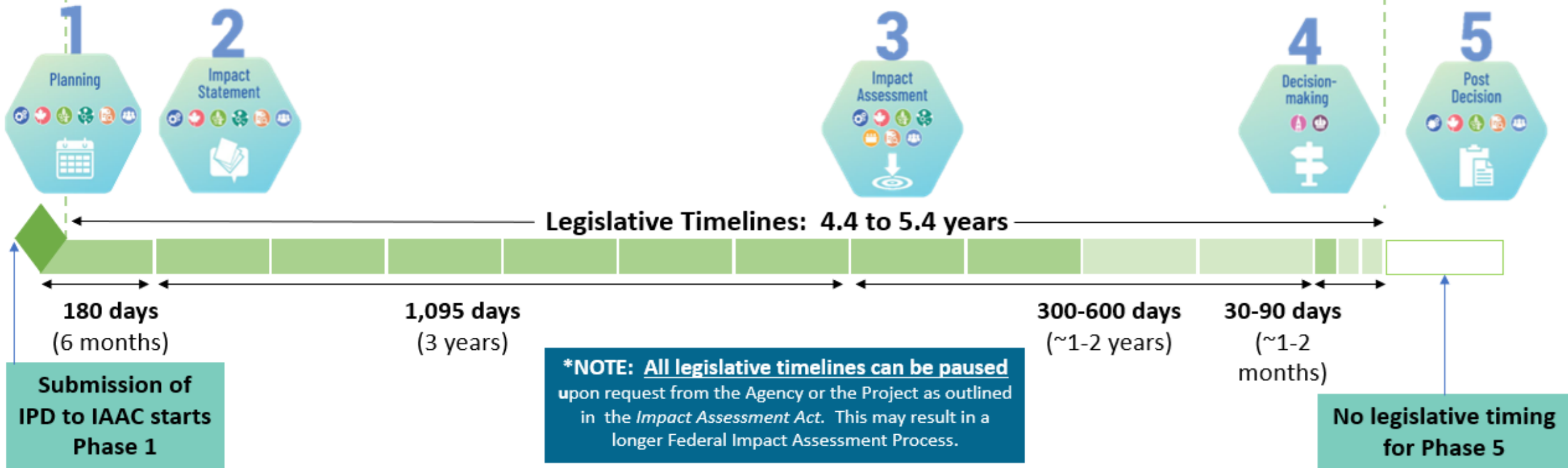


Sustainable Infrastructure Planning and Delivery: A Digital Transformation



Rayna Carmichael

The five phases have legislative timelines*.

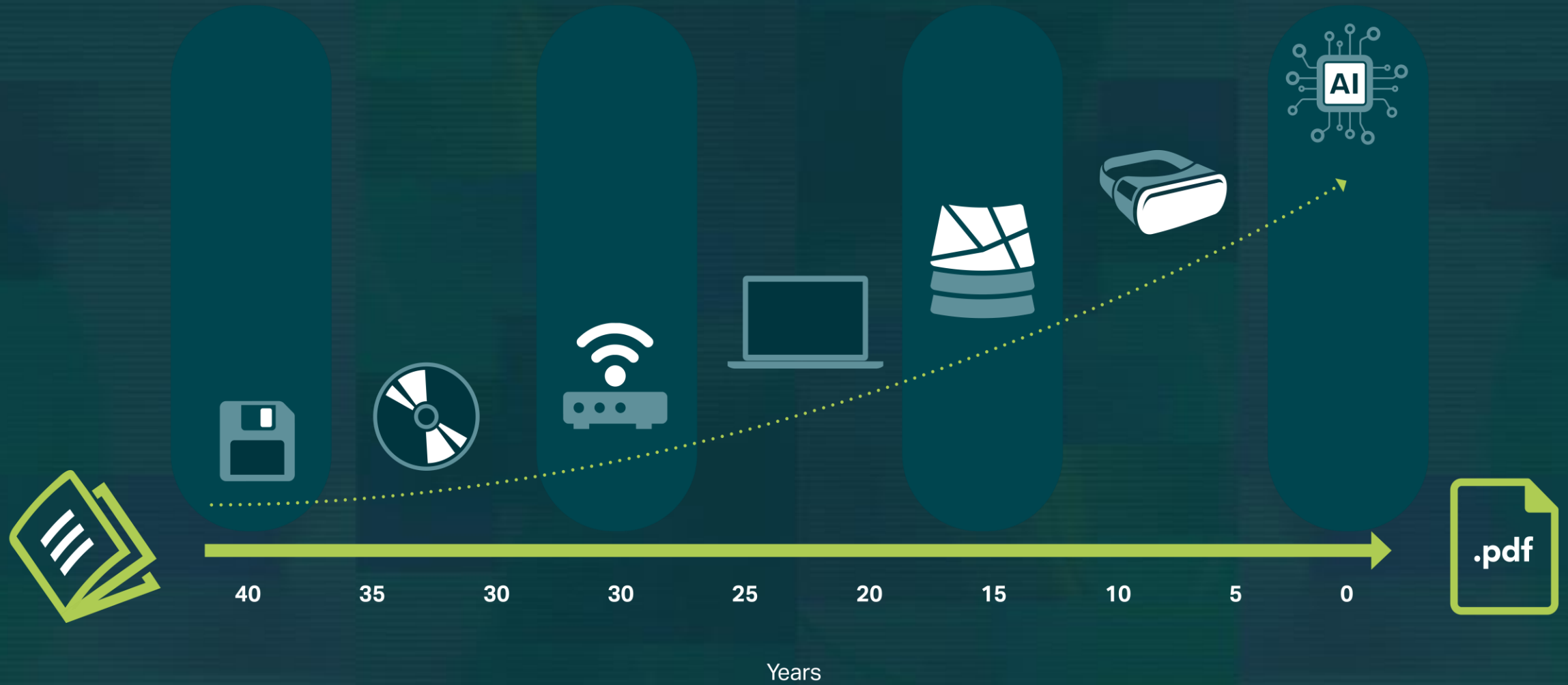


A Digital Direction



My Grandfather Surveying in
the 1950s

Digital Adoption



Solving the **data problem** opens the door to solving some of the big **process problems**

Process Challenge



Lengthy and Complex Documents

- Regulatory agencies must find information specific to their jurisdiction amid a myriad of documents
- The public is faced with documents that aren't mobile-friendly
- Leads to frustration due to inability to find information pertinent to the review at hand



Increased Demand for Public Input

- Recognized need for more equitable ways to participate
- Need for earlier engagement with indigenous communities
- Project information often does not meet accessibility standards
- Language barriers



Understaffed Regulatory Agencies

- Projects often need to 'get in line' for a general agency review, or for a specific resource specialist
- Agency reviews are not a singular event – agencies are engaged from the onset of a project – and therefore review times compound over time

Process Challenge



Complexity of Multi-Agency Decisions

- Projects that requires multiple cities or counties to coordinate often lack a clearly defined decision-making entity
- The intent of IAAC is to allow for collaboration across agencies; however, this is typically only possible if in-person



Lack of Transparency

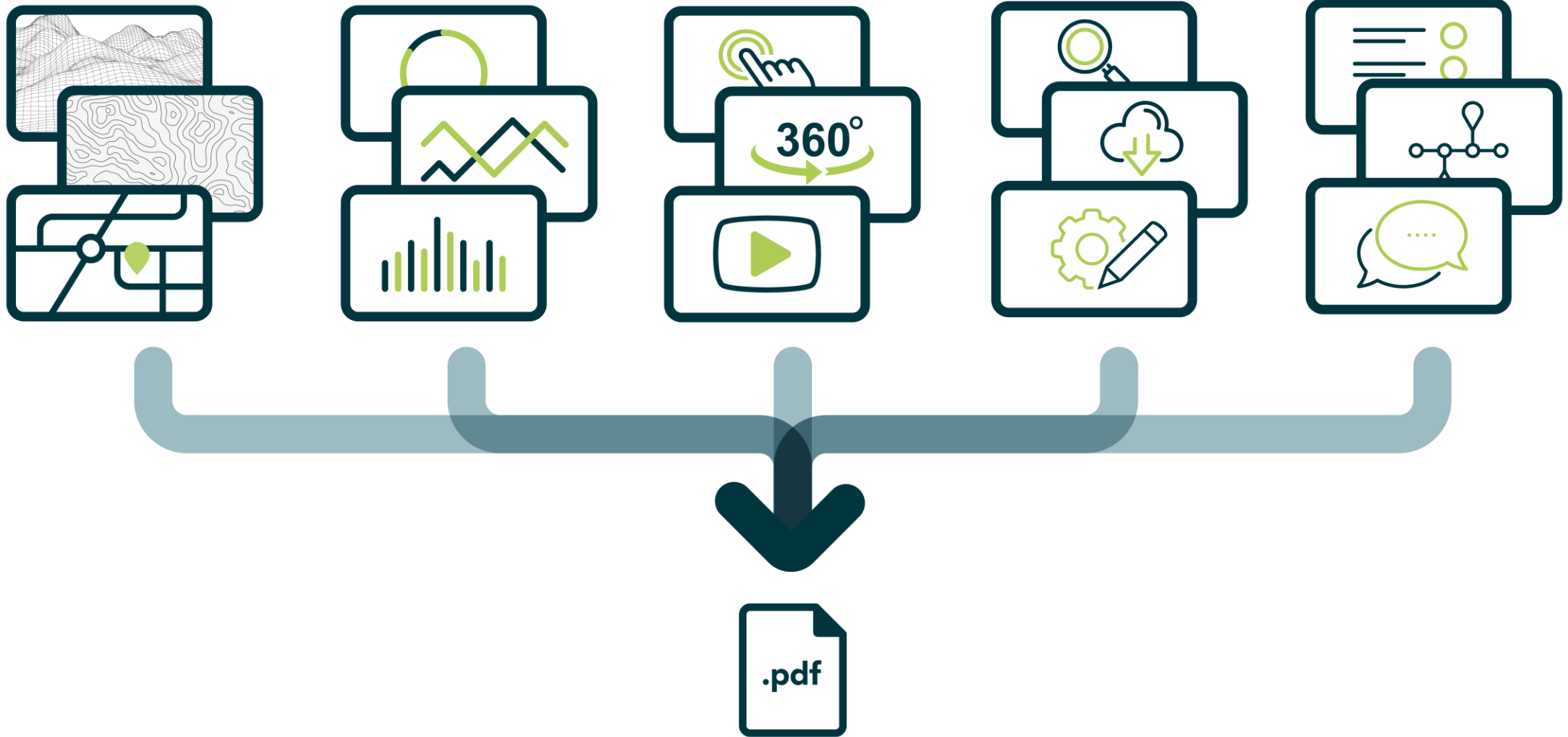
- If stakeholders cannot find information easily, it leads to distrust
- Some project websites include public-friendly summaries; however, IAAC regulations require commenting on the actual environmental document, not summaries of it



Threat of Lawsuits

- Long documents full of jargon do not build credibility with stakeholders, and they may help defendants persevere in the courtroom
- Egregious examples of significant project delays by lawsuits due to a minority few

Data Challenge



Data Solution



plan • engage



plan • engage

Making regulatory documents more accessible

plan • engage

THANK YOU!

